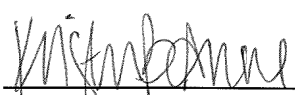


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.:	10/718,781)	CERTIFICATION OF ELECTRONIC
Applicant:	Christopher J. Burt et al)	SUBMISSION
)	
Filed:	November 20, 2003)	I hereby certify that this correspondence is
Title:	Proactive Support of Healthcare)	being submitted electronically with the
	Information System)	United States Patent and Trademark
)	Office's electronic filing system (EFS
TC/A.U.:	3626)	Web) on this 15 th day of February, 2010.
Examiner:	Lubin, Valerie)	
)	
Docket No:	203995-1 (5024-00289))	
Conf. No.:	1536)	<u>2-15-2010</u>
)	Kristen B. Anne Date

AMENDMENT

Mail Stop: AF Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the final Office Action of November 19, 2009 please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 9 of this paper.